

SMART RISK MANAGEMENT

TrackMRI

You're invited to take part in a **unique pilot program** from AmGUARD Insurance Company® – a member of Berkshire Hathaway GUARD Insurance Companies. In return for your participation and feedback, Berkshire Hathaway GUARD will equip your fleet with **TrackMRI** (Monitor, React and Improve), state-of-the-art insurance telematics **at no charge to you for a limited time only!** This limited-time offer is available for fleets of 3 or more vehicles.

**LIMITED
TIME
OFFER!**



Safety Solutions for Fleet Managers

The **TrackMRI** system enables drivers and fleet managers to make traveling safer. The system assesses driver behaviors and can even encourage safer habits by providing insights that help you coach drivers to be safer and smarter while on the road. **TrackMRI** seamlessly integrates functions that will help you to better manage your fleet or business.

Features:

- **Monitor** driver behaviors that affect safety and risk such as acceleration, cornering, braking, speeding, and more.
- **React** by changing how you manage your fleet using the fleet system portal to access trip details, incidents, mileage, or garaging location.
- **Improve** your fleet performance using vehicle tracking, location information, and standard exportable reports that identify fuel consumption, idling time, and fleet utilization. Assign drivers to vehicles to easily observe and correct driver specific behaviors.

Review more information about **TrackMRI** system at <https://ims.tech/lp/imsfleet/>

Ready to get started?

1. Visit the **Policyholder Service Center** at policyholder.guard.com to sign up. First-time users need a policy number and policy effective date to register. Once logged in, click on "**TrackMRI**" under "Actions" to enroll.
2. After signing up, you will receive a "Welcome" email with the product shipping details from IMS to set up your account in the **TrackMRI** fleet management portal. Training and technical support will be available throughout the pilot program.



The **TrackMRI** products/services described herein are provided by TRAK GLOBAL SOLUTIONS HOLDINGS (CANADA) INC, having its principal place of business at 445 Wes Graham Way, Unit 101, Waterloo, Ontario, Canada (1-866-534-7243). AmGUARD Insurance Company (AMGUARD), a member of Berkshire Hathaway GUARD Insurance Companies (BHGIC) has not evaluated the IMS product(s) and makes no representations or warranties regarding it, all of which are hereby expressly disclaimed including, without limitation, the warranties of merchantability and fitness for a particular purpose. You understand that AmGUARD and BHGIC are not liable for any claim(s) arising out of or in any way related to the IMS product. ©AmGUARD Insurance Company. Principal place of business at 39 Public Square, Wilkes-Barre, PA 18701. August 2020.

The security you need. The name you trust.

Learn more at www.guard.com or call 1-800-673-2465.



Berkshire Hathaway
GUARD Insurance
Companies

**ONLINE
REGISTRATION**
No Need to Call

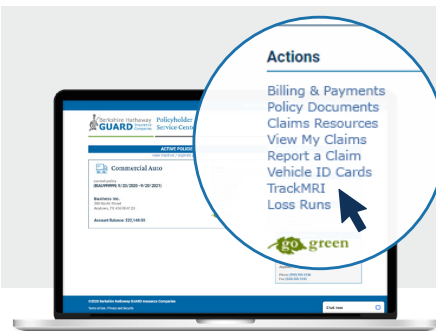


Quick Start Instructions in 3 Easy Steps

How do I register for this program?

1. Go to Berkshire Hathaway GUARD's **Policyholder Service Center (PSC)** at policyholder.guard.com:

- If you are not yet a registered user, click "Not Yet Registered" to begin the process. If you are already registered, skip to step 2.
- To register, enter your policy number and policy effective date.
- Once you've registered, login to the PSC and begin the **TrackMRI** sign-up.



2. Enroll in **TrackMRI** from the PSC home page:

- Click on "**TrackMRI**" link under "Actions" to begin enrollment.
- Accept AmGUARD Insurance Company's Terms and Conditions.



3. IMS email confirmation with next steps:

- Following sign-up, you will receive a "Welcome" email from IMS with a link and credentials to access the Fleet Manager portal.
- Upon first login, you will need to accept the IMS Terms and Conditions.
- When your devices ship, you will receive a confirmation email with a tracking number.
- Easy Installation - Simply plug the device into the OBD port in the vehicle.

Contact IMS
(for technical/system-related questions)
Customer Service Hours:
M-F, 8:00 a.m.-6:00 p.m. EST
Phone: 1-866-534-7243
Email: support@drivesync.com
Site: ims.tech

Contact Berkshire Hathaway GUARD
(for non-technical or policy-related questions)
Customer Service Hours:
M-F, 8:00 a.m.-8:30 p.m. EST
Phone: 1-800-673-2465
Email: csr@guard.com
Site: guard.com



Frequently Asked Questions

Does IMS charge a monthly fee for equipment?

No, the cost of the system is covered during your participation in the pilot program.

What should I do if I need help with installation?

For help watch this quick installation video <https://www.drivesync.com/install/> or contact IMS customer service from 8:00 a.m.-6:00 p.m., Monday through Friday at 1-866-534-7243.

What happens if I cancel my policy before the pilot program ends?

Upon cancellation, Berkshire Hathaway GUARD will send you a box with prepaid postage. Return the device using the box with prepaid postage via USPS within 30 days.

Can I opt-out after I sign up?

Yes, but you will need to return the device. Call Berkshire Hathaway GUARD Customer Service to receive a return box with prepaid postage. Please return the device using the box with prepaid postage via USPS within 30 days.



Easy Installation

Simply plug the device into the OBD port in the vehicle. For help watch this quick installation video

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